

Go paperless and save time!

- Receive your sewer service bill by email
- Pay your bill online
- Enroll in autopay

Instructions:

Open your browser and enter the following web address:
<https://cityofsuttercreek.org>



Hover over How Do I and Click **“Pay Sewer Bill Online”**



Click **“Pay Your Sewer Bill Online”**

Sutter CREEK
1854

First Time Here?
With your bill in hand, [register now](#) and follow the on-screen directions.


Current Users:
Simply use the login box below to access your account.

Customer ID :
Password:

Customer ID as Displayed on [Sample Bill](#)
Please enter a Customer Id.
Please enter a Password.
[Forgot your Password?](#)

Login

[Home](#) [Knowledge Base](#)



Click **“Register Now”**

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New Customer Registration

Customer Information
Please click on [Sample Bill](#) for the following information:

Customer ID:
Email address: Please allow incoming email from domain @puwc.org
Re-Enter Email address: Please allow incoming email from domain @puwc.org

Password Information

Password:
Confirm Password:

Password Recovery Questions

Mother's Maiden Name
Last 4 digit of SSN

Submit **Cancel**

[<<BACK](#)

Select Language

[Home](#) [Knowledge Base](#)

Enter information and click **“Submit”**

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Home Pay Bill History Usage My Profile Help
Work Order Logout

Account Status

Customer Information	Account Status
Customer ID : STE0021 Route / Service : 001/1354 Location ID : 9421024 Name : SAMPLE BILL Address : 123 MAIN STREET Sutter Creek CA 95685	Last Payment Date : // Last Payment Amount : \$ Past Due Amount : \$ 0.00 Current Charges : \$ 0.00 Total amount due : \$ 0.00 <div>Pay Bill</div> Change Password

Sign Up for Autopay

 Disabled as of MM/DD/YY

Sign Up for E-Bill

 Disabled as of MM/DD/YY

Click ***“Sign Up For E-Bill”***

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Account Status [View E-Bill](#)

Customer Information	Account Status
Customer ID : STE0021 Route / Service : 001/1354 Location ID : 9421024 Name : SAMPLE BILL Address : 123 MAIN STREET Sutter Creek CA 95685	Last Payment Date : // Last Payment Amount : \$ Past Due Amount : \$ 0.00 Current Charges : \$ 0.00 Total amount due : \$ 0.00 <div>Pay Bill</div> Change Password

Sign Up for Autopay

 Disabled as of MM/DD/YY

Disable E-Bill

 Signed up as of 12/08/08

Click ***“Sign Up for Autopay”***

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Work Order

[Select Payment Option](#) [Back](#) [Logout](#)

STEP 1 OF 3

Note : You currently have no payment option stored on file. [Continue to Pay Bill](#)

Stored Account	Select Account	Account Number	Expiration Date	Autopay	Action

[Add a new Credit/Debit Card](#) [Add a new Checking/Savings Account](#)

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Select Language
Powered by Google Translate

Add payment method information. Click ***“Add a new Credit/Debit Card”*** or ***“Add a new Checking/Savings Account”***

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Home Pay Bill History Usage My Profile Help
Work Order

[Select Payment Option](#) [Back](#) [Logout](#)

STEP 1 OF 3

Note : You currently have no payment option stored on file. [Continue to Pay Bill](#)

Stored Account	Select Account	Account Number	Expiration Date	Autopay	Action

[Add a new Credit/Debit Card](#) [Add a new Checking/Savings Account](#)

Credit Type :

Credit Card Number :

First Name :

Last Name :


Expiration Date :

Address :

City :

State :

Zip Code :



☐ Make this my default Payment

☒ Store Payment Information

☐ Sign up for Autopay

[Submit](#)

Click box for ***“Store Payment Information”*** then click ***“Submit”***

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Home Pay Bill History Usage My Profile Help
Work Order

[<< Back <<](#) [Logout](#)

Select Payment Option

STEP 1 OF 3

Note : Please select payment account to continue

Stored Account	Select Account	Account Number	Expiration Date	Autopay	Action
Master Card	<input checked="" type="radio"/>	*****9160	03/2023	No	Edit / Delete

[Add a new Credit/Debit Card](#) [Add a new Checking/Savings Account](#)

[<<BACK](#)

Select Language
Powered by [Google Translate](#)

[Continue to Pay Bill](#)

Click “*Select Account & Continue to Pay Bill*”

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Payment Amount

STEP 2 OF 3

Amount Due :
 Amount : Type amount and hit ENTER
 Total Amount :

☒ All Credit/Debit Card Payments will display on your statement as "Utility Bill Payment".
 Please click in the check Box to continue your payment

[Continue Payment](#)

Enter *Amount* and click box for “*All Credit/Debit Card...* and *Continue Payment*”

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Home Pay Bill History Usage My Profile Help
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Payment Verification [<< Back <<](#) [Logout](#)

You are paying more than you owe on the bill. If you want to change the pay amount please press "Change Amount" Button. If you want to continue with this payment amount please press "Complete Payment" Button

STEP 3 OF 3

Customer Name : SAMPLE BILL,		Customer ID : STE0021	
Payment Account Information		Payment Information	
Payment Type	Master Card Payment	Amount Due	0.00
Card Number	*****9160	Amount Paid	1.00
Address	123 Main St	Total Amount	1.00
City	Sutter Creek		
State	CA		
Zip Code	95685		

Change Account Change Amount **Complete Payment**

Click "**Complete Payment**"

* **Once the balance is paid in full, you can opt to enroll in Autopay**

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Home Pay Bill History Usage My Profile Help
Work Order

Account Status [View E-Bill](#) [Logout](#)

Customer Information Edit	Account Status
Customer ID : STE0021	Last Payment Date : //
Route / Service : 001/1354	Last Payment Amount : \$
Location ID : 9421024	Past Due Amount : \$ 0.00
Name : SAMPLE BILL,	Current Charges : \$ 0.00
Address : 123 MAIN STREET	Total amount due : \$ 0.00
Sutter Creek CA 95685	Pay Bill
	Change Password

Sign Up for Autopay Disabled as of MM/DD/YY
Disable E-Bill Signed up as of 12/09/22

Go to the Home screen. Click "**Sign Up for Autopay**"

SELECT AUTOPAY OPTIONS

Note : Please select auto pay option and click Submit to save auto pay settings

Stored Account	Select Autopay	Account Number	Expiration Date	Autopay	Action
Master Card	<input type="radio"/>	*****9160	03/2023	No	Edit / Delete

[Add a new Credit/Debit Card](#) [Add a new Checking/Savings Account](#) [Submit](#)

[<<BACK](#)

Select Language [Powered by Google Translate](#)

Click “*Select Autopay*” then click “*Submit*”

ACCOUNT STATUS [View E-Bill](#)

Customer Information	Account Status
Customer ID : STE0021 Route / Service : 001/1354 Location ID : 9421024 Name : SAMPLE BILL Address : 123 MAIN STREET Sutter Creek CA 95685	Last Payment Date : // Last Payment Amount : \$ Past Due Amount : \$ 0.00 Current Charges : \$ 0.00 Total amount due : \$ 0.00 Pay Bill Change Password

[Modify Autopay](#) [Disable E-Bill](#)

Signed up as of 12/09/22

If you’ve successfully enrolled in Autopay and E-Bill, on the Home Screen:

- The Autopay button will display *Modify Autopay*.
- The E-Bill button will display *Disable E-Bill*.